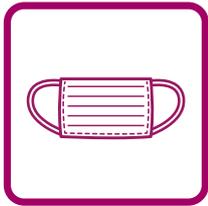


To our Valued Guests

In Response to the Novel Corona Virus Infection

In an effort to prevent and minimize the spread of the novel coronavirus, we are promoting proper sanitation within the facility.



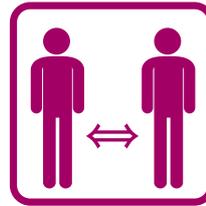
The use of
face masks



Frequent
disinfectants



Frequent
hand washing



Physical
distancing



Facial recognition
thermometer

● Our preventive actions against COVID-19

- ① **Sanitizer Station :** Hand sanitizer is available throughout the hotel. We highly recommend practicing proper hand sanitization at all times.
- ② **Temperature Check :** Facial recognition thermometer is available at the entrance.
- ③ **Disinfection :** Disinfectants are regularly used during cleaning, especially in locations frequented by large numbers of people.
- ④ **Table arrangements at the facility :** We changed the table arrangement while keeping distance, and avoiding crowds and enclosed spaces.
- ⑤ **Ventilate the room :** We have fresh air intake system for ventilation throughout the hotel.
- ⑥ **Sneeze Guards and Shields :** Plexiglass barriers are installed at: Front Desk, Cashier's Desk, Buffet area, and others.
- ⑦ **Physical Distancing :** Signage for physical distancing is visible in all areas where guest and/or staff congregate and/or queue to assist with appropriate distancing.

● Specific steps staff members are taking :

- ① Physical condition check before coming to work: Employees must take body temperature before coming to work. Those who have a fever who do not feel well are not allowed to enter. Instead, they are directed to stay at home and rest.
- ② Wearing masks while serving: Taking into consideration guest safety, health and public hygiene, service staff are obliged to wear masks.
- ③ We have adopted flextime and staggering work hours to avoid having to commute to work on a crowded train.
- ④ We implement frequent washing of hands and sanitizing of hands and fingers of our staff.

Request for Cooperation to Guests

- ① We ask that all customers use hand sanitizers when entering, and cooperate with temperature screening.
- ② Guests who have a fever or who do not feel well will be requested to refrain from using the facility in principle.
- ③ Please wear masks when using the hotel facility.
- ④ If you are feeling unwell in any way, please speak to the staff immediately.

Staff has been trained in preventing the spread of coronavirus and we will continue to ensure that hygiene and cleanliness remain our top priority throughout every facet of our operation.